

# Jackie Ali Cordoba

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## Technical Skills and Tools

**Proficient:** Ruby on Rails, SQL (Postgres, MySQL), JavaScript (Ember.js), Sidekiq, Jenkins, Git, Terminal  
**Prior Experience:** Go, Java, Python, R, JavaScript (Node.js, Express), Racket (Scheme/Lisp descendant)

## Experience

**Lightstep, Inc.** (laid off, multiple departments cut due to COVID-19) San Francisco, CA  
*Software Engineer (Onboarding Team)* February - April 2020

- Created account usage endpoint to show current usage and max limits for a user's subscription tier in Golang
- Implemented enforcement of maximum subscription tier limits on multiple features

**DoorDash, Inc.** (acquired Caviar, Nov. 1, 2019) San Francisco, CA  
*Software Engineer (Caviar Restaurants)* November 2019-January 2020

- Migrated Caviar CI/CD pipelines & restaurant data from Square to DoorDash systems

**Square, Inc.** San Francisco, CA  
*Software Engineer (Caviar Restaurants Engineering)* January 2018 - October 31, 2019

- Designed, implemented, tested, and maintained features for self-serve restaurant onboarding, menu management, and Caviar/Square order integration projects using Ruby on Rails and Ember.js
- Documented common bug fixes and processes, onboarded a new team member, and co-created an on-call checklist to increase knowledge sharing and save engineering time
- Led postmortem discussions and oversaw followup work for outages that occurred during on-call shifts, handled bug investigations, and addressed engineering support tickets
- Interviewed and provided feedback for 30 engineering candidates; assisted recruiting team in evaluating engineering resumes at 3 conferences (Grace Hopper, NSBE, SHPE)

*Software Engineering Intern (Disputes & Risk)* May - August 2017

- Developed the user interface for Square Secure Profile in the merchant dashboard using Ember.js
- Created Ruby on Rails API endpoints to handle file uploads and data sharing between Square risk services

*Software Engineering Intern (Point of Sale iOS)* January - April 2016

- Built release-critical features for Square's Alpha launch in the United Kingdom using Objective-C and C
- Implemented pre-authorization tipping in Register's payment flow to meet U.K. transaction requirements
- Designed and developed fallback to EMV chip feature for incomplete contactless transactions
- Enhanced logging for Contactless and Chip Reader to help diagnose Bluetooth connectivity issues

**Galatea Associates** Somerville, MA  
*Software Engineering Co-op* January - June 2015

- Developed and designed a data reporting API service using Node.js, Express, and MongoDB
- Designed and implemented a database request fetcher for an investment risk calculator service using C#
- Managed packages, builds, and deployment using shell scripts, Jenkins, Maven, and Nuget

## Education

**Northeastern University** Boston, MA  
*B.A. with Honors in Computer Science* December 2017

## Nonprofit Projects

**America SCORES, Backend for Student Fitness Data Collection App** September - December 2016

- Created API to manage student fitness data using Node.js, Express, MySQL, and Amazon Web Services (AWS)